

NFI 2010/11 Outcomes Summary - Delivered Only

London Borough of Tower Hamlets

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1. Benefit Fraud Investigations (for HB paying bodies only)

		Confirmed						Estimates		
		(i) Overpayments (fraud & non fraud)			(ii)	(iii)	(iv)	(v)	(vi)	
		HB/CTB	IS/JSA	Other (e.g. pension credit)	Weekly reduction in benefit	No. where recovery is in progress	Value of overpayments where recovery is in progress	Value of overpayments	Administrative Penalty Amount (30% of HB/CTB)	
		£	£	£	£		£	£	£	
A	Total Amount	394,408	164,087	0	4,819	78	549,321	0	22,490	
B	No. UKBA have deported or are deporting					0				

2. Pensions Investigations (for pension administering bodies only)

		(i)	(ii)	(iii)	(iv)	(v)	(vi)
		No. of cases not previously identified	Confirmed value of overpayments / forward savings	No. where recovery is in progress	Value of overpayments where recovery is in progress	No. of prosecutions	Weekly reduction in pension
A	Deceased pensioners (report 52)	11	29,697	10	29,601	0	
B	Deferred Pensioners (report 53)	0					
C	Pension abatements	0	0	0	0	0	
D	Pension abatements (forward savings)		0				
E	Injury benefits	0	0	0	0.00	0	0.00

3. Housing

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
Match Type	No. of properties recovered; No of applicants removed from waiting list.	No. of cases where action is being taken	Amount of : - overpayment; discount awarded per annum; arrears; lost rates; weekly rent; value of removing ineligible applicants from waiting list (£)	No. of cases where recovery is in progress	Value of overpayments where recovery is in progress	No. of applications revoked or withdrawn	No. of prosecutions	Total discount incorrectly awarded
A Housing Rents	3							
B Right To Buy		0	0	0	0	0		
C Former tenant arrears		0	0	0	0			
D ER Pilot (NI)		0					0	
E Rates v ER pilot (NI)		0	0	0	0		0	
F Temp accomodation (pilot)	0		0				0	
G Waiting Lists	0		0				0	
H No. UKBA have deported or are deporting	0							

4. Payroll and other investigations (i.e. investigations resulting from NFI but not associated with NFI match e.g. expenses claim fraud)

	(i)	(ii)	(iii)	(iv)	(v)
	No. of cases where: - fraud or error found; or action taken	Amount of overpayment or error	No. of cases where recovery is in progress	Value of overpayments where recovery is in progress	No. of prosecutions
A Payroll to payroll	0	0	0	0	0
B Payroll to UK visas	1	0	0	0	0
C Payroll to failed asylum seekers	0	0	0	0	0
D Payroll to student loan (pilot)					
E Other fraud and error (e.g. expenses claim fraud)	10	18,454	4	6,637	0

5. Additional Questions - housing benefit*

A	Case Status re: the HB cases you have actioned so far how many are:	No. of cases
	i. Fraud	72
	ii. Customer Error	9
	iii. Official Error	237

*** the number of cases and value of overpayments reported for questions B-K of this section should agree to the confirmed values in Section 1 above**

Housing benefit overpayment cases linked to matches with:		(i) No. of cases	(ii) Confirmed value of overpayments
B	Students eligible for student loans	30	249,859
C	NHS employees	2	26,726
D	Local government employees	33	130,777
E	Local government pensioners	6	45,933
F	Failed asylum seekers	0	0
G	UK visas	0	0
H	Insurance claim payouts	0	0
I	Licences		
a	Market traders	2	25,984
b	Taxi drivers	2	16,758
c	Personal alcohol	1	5,012
J	Right to buy	0	0
K	Central Government employees	0	0
L	Central Government pensioners	9	57,446
M	Housing benefits	0	0
N	Housing tenants	0	0

In accordance with the NFI Guidelines employers should be notified of cases that are reported in 5 O-Q below.

Please confirm this in 6 C below.

O	Number of prosecutions	12	
P	Number of administrative penalties	26	
Q	Number of official cautions	15	

6. Additional Questions - employees

		(i)	(ii)
		No. of cases	Confirmed value of overpayments
A Number of employees dismissed/resigned involving:			
i)	Housing benefit claimants	0	0
ii)	Failed asylum seekers	0	0
iii)	Invalid UK visas	1	0
iv)	A match to another payroll	0	0
v)	Council tax	0	0
vi)	Procurement matches	0	0
vii)	Other	0	0
B Number of employees removed from the UK involving:			
i)	Housing benefit claimants	0	0
ii)	Failed asylum seekers	0	0
iii)	Invalid UK visas	0	0
iv)	A match to another payroll	0	0
v)	Other	0	0
vi)	Other council tax	0	0
C If you have identified cases in section 5 C, D & K above:			
	In how many cases was the employer notified?	2	
D Number of National Insurance numbers corrected			
		0	

7. Overpayments relating to ad-hoc areas

		(i)	(ii)	(iii)	(iv)	(v)
		No. confirmed as deceased	No. revoked or withdrawn	Value of overpayment	No. of cases where recovery is in progress	Value of overpayments in the process of recovery
A	Blue badge parking permits	190				
B	Private care home residents/ continuing care payments	5		0	0	0
C	Serial insurance claimants		0	0	0	0
D	Blue badge parking permits matched to payroll		0			
E	Market traders with failed asylum seekers/ UK visas		0			
F	Taxi drivers with failed asylum seekers/ UK visas		0			
G	Blue badges to blue badges (pilot)		2			
H	Residents permit to residents permit (pilot)		0			
I	Concessionary fares	320				
J	Residents permits	51				

8. Creditors

	(i)	(ii)	(iii)	(iv)	(v)
	No. of cases where action take to correct error	No. of frauds/overpayments	Value of fraud/overpayments	No. of cases where recovery is in progress	Value of overpayments in the process of recovery
A Duplicate creditors by creditor reference (700)	0				
B Duplicate creditors by creditor name (701)	251				
C Duplicate creditors by address (702)	3				
D Duplicate creditors by bank account details (703)	59				
E Invalid VAT number (704)	0				
F Invalid VAT number structure (705)	0				
G No address details recorded on file (706)	0				
H Duplicate by invoice reference, invoice amount and creditor reference (707)	1	1	0	0	0
I Duplicate by invoice amount and creditor reference (708)	1	1	0	0	0
J Incorrect VAT (709)	0	0	0	0	0
K Duplicate by cred name, invoice no., invoice amount, but different cred ref (710)	7	7	2988.97	1	1045.17
L Duplicate by invoice no., invoice amount, but diff cred ref & name (711)	17	16	105746.88	13	105746.88
M Duplicate by postcode, invoice date and invoice amount, but diff cred ref & invoice number (712)	1	1	2647.14	1	2647.14
N Dups by postcode, invoice amount, but diff cred ref, invoice no. & invoice date (713)	0	0	0.00	0	0.00

9. NHS student loans/bursaries - NHS Student Grant Unit only

	(i)	(ii)	(iii)	(iv)
	No. of cases	Amount of overpayments	No. of cases where recovery is in progress	Value of overpayment where recovery is in progress
Overpayment relating to :				
A	Failed asylum seekers	0	0	0
B	Invalid UK visas	0	0	0
C	Amberhill	0	0	0
Forward savings relating to :				
A	Failed asylum seekers	0	0	
B	Invalid UK visas	0	0	
C	Amberhill	0	0	

10. Other Agencies

	(i)	(ii)	(iii)	(iv)	(v)
	No. of cases not previously identified	Confirmed value of overpayments / forward savings	No. where recovery is in progress	Value of overpayments where recovery is in progress	No. of prosecutions
A	Deceased Students	0	0	0	0
		No. Removed	No. Where other action taken		
B	Removed failed asylum seekers	0	0		
C	Removed UK visas	0	0		

12. Council Tax

	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)
Match Type	No of cases where action is being taken	Total amount of discount awarded per annum for those where discount withdrawn	No. of cases where recovery is in progress	Value of overpayments where recovery is in progress	No. of applications revoked or withdrawn	No. of prosecutions	Total discount incorrectly awarded
A	Council Tax Single Person Discount	230	62,211	229	109,336	0	0
B	Rising 18s	0	0	0	0	0	0

13. Procurement

	(i)	(ii)	(iii)	(iv)	(v)	(vi)
	No. of cases with undeclared interest.	No. where action taken.	No. where contract has been terminated.	Value of contracts.	No. of cases where recovery is in progress.	Value of payments in recovery.
A	0	0	0	0	0	0

14. SLAB

Match Type	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)
	No. of cases closed error or fraud	No of cases where legal aid was cancelled or reduced	Amount of overpayment where legal aid was cancelled or reduced	No. of cases where recovery is in progress	Value of overpayments where recovery is in progress	Amount of forward savings	Prosecution case reported to PF?
A Legal aid applications	0	0	0.00	0	0.00	0	0

15. Amberhill pilot

Match Type		(i)	(ii)	(iii)
		No of cases resulting in prosecution	No of cases resulting in Administrative Penalty	No of cases resulting in Official Caution
A	Amberhill	0	0	0